

PORT
LAND

DOWN TOWN

CLEAN
& SAFE

2023-24
ANNUAL
REPORT



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A WELCOME FROM YOUR LEADERSHIP

Downtown Portland Clean & Safe Annual Report (contract dates: 10/01/23 – 09/30/24)

On behalf of the many hard working Clean & Safe staff, dedicated vendor teams, and our Board of Directors, it is my pleasure to share our accomplishments, programs, and services for the past contract year of October 2023 through September 2024.

In my fourth year in the position as Executive Director, I have seen many positive changes to the livability and revitalization to our downtown core in the City of Portland. As the oldest “Enhanced Service District” or ESD in the City, we continue to show up every single day working tirelessly along side our city partners to bring back all that we love about our downtown. We continue a strong and effective partnership with the chronically understaffed Central Police Precinct and have played a vital role on the successful missions and projects to dismantle the fentanyl drug cartels along with taking thousands of low-level calls for service to help individuals find a better place and support our business operations, staff and patrons.

Our Janitorial program continues to clean each sidewalk and block face daily, while our special project teams respond to individual cleaning calls and work with the City and private partners to support larger events supporting some of the largest foot traffic drivers downtown.

Lastly, I would like to highlight a dramatic and exciting program update for our organization. Similar to the best practices in thousands of ESD’s or business improvement districts throughout North America, Downtown Portland Clean & Safe continues to participate and grow our private-public partnerships with the City of Portland to revitalize and support our downtown Parks. We continue robust activation and placemaking programming at Director Park completely changing and improving the safety and livability for many surrounding blocks, businesses, and hotels. During this contract year, the Clean & Safe team was awarded the opportunity to serve as the placemaking and private sector partner in collaboration with the Park’s Bureau to manage and activate the eagerly anticipated Darcelle XV Plaza in early 2026.

While many complex challenges remain for the City and Clean & Safe, we remain steadfast in our work and dedication to support all who live, work, and play in downtown Portland. Thank you for your continued support and we are at your service!

Sincerely,

Mark Wells
Executive Director

Tessa Peterson
Chair of the Board

EXECUTIVE SUMMARY

**DOWN
TOWN**
**PORTLAND
CLEAN&SAFE**

24-hour service dispatch:
503-388-3888

www.downtownportland.org

DISTRICT MAP

*213 blocks of enhanced
services in Downtown Portland*



OVERVIEW

Downtown Portland Clean & Safe (DPCS) continues to drive downtown Portland's revitalization through its comprehensive programs enhancing safety, cleanliness, and economic vitality across our 213-block district. Funded by over 400 property owners, DPCS delivers enhanced services that complement the City of Portland's basic offerings while undergoing rigorous independent financial auditing to ensure fiscal responsibility.

JANITORIAL PROGRAM

Our partnership with Central City Concern has flourished, employing individuals from diverse backgrounds through the Clean Start Program. Despite challenging urban conditions, the team has significantly increased trash collection and graffiti removal while seeing a substantial reduction in needles collected—reflecting improving street conditions throughout the district.

PUBLIC SAFETY PROGRAM

The GardaWorld partnership has matured into a sophisticated operation with Public Safety Coordinators becoming recognized fixtures in the district. Their life-saving interventions totaled 125 during this contract year, while daily interactions built stronger relationships with businesses, residents, and visitors, creating a more cohesive downtown community.

COMMUNITY OUTREACH PROGRAM

In its first full operational year, our street outreach team continued to proactively aid individuals on our streets suffering from acute mental health and substance abuse disorders.

All DPCS staff and vendors now can provide individual referrals to our outreach team for efficient follow up and support services in combination with the many private and public social service providers.

RETAIL PROGRAMMING & ECONOMIC DEVELOPMENT

DPCS continues to strengthen downtown's economic foundation through multiple integrated initiatives:

- The **Retail Grants Program** has supported businesses that collectively created dozens of jobs
- Our **PDX Pop-Ups Program** expanded to activate more vacant storefronts, with three participants transitioning to permanent downtown leases
- The **Downtown Retail Advocate** facilitated numerous new lease signings while supporting existing businesses
- **Enhanced visitor services** and robust digital marketing campaigns reached over a million impressions, driving increased foot traffic during critical retail seasons

LOOKING FORWARD

As DPCS enters fiscal year 2024-2025, we remain committed to building on these successful programs while strengthening collaborations with city partners, businesses, and community organizations. The collective impact of our integrated approach demonstrates how effective public-private partnerships can address complex urban challenges while creating pathways to a more vibrant downtown Portland for everyone.





WALKERS

65,639
BAGS OF TRASH
COLLECTED

OVERDOSES PREVENTED:
125

7,027
BIOHAZARDS
CLEANED

NEEDLES REMOVED:
48,262

FINANCIALS

Downtown Portland Clean & Safe is unique among the city’s three current enhanced service districts

by the nature of its funding, coming solely from fees collected by the City of Portland from more than 400 property owners or “ratepayers”. Each property owner in our 213-block district pays an annual ESD fee based on a variety of building types and usage criteria. We view and treat this funding as a donation to the City of Portland to provide “enhanced” services for janitorial cleaning on the public rights-of-way, extra professional community safety presence, reporting and response, and a wide variety of retail programming and economic development services. DPCS also manages a variety of dedicated holiday lighting and beautification programs throughout the year. Clean & Safe looks forward to collaborating with the City of Portland on implementation of a new ESD fee rate, that aligns with national best practices, and follows the audit recommendations provided by BDS Consulting in early 2024.

We take pride in the efficiency of our operations and continue to seek ways to improve our customer service to all members of our downtown community. We undergo an annual, independent financial audit through the audit services of McDonald Jacobs. Our most recent independent financial audit report for the fiscal 2023-2024 year is available both on line and in print for transparency and details on our financial operations.



FINAL, AUDITED EXPENSES FISCAL YEARS 2022-2023 & 2023-2024

Program	FY 2023–2024
Personnel	\$ 1,216,471
Operating/Administration	\$ 540,904
Janitorial Program	\$ 1,915,116
Public Safety Program	\$ 2,611,132
Portland Bike Unit	\$ 550,989
Crow Abatement	\$ 55,000
Sidewalk Ambassadors	\$ 140,349
Retail Programs/Retail Advocate	\$ 163,237
Community Outreach Program	\$ 168,255
Holiday Lighting / Amenities	\$ 840,895
Downtown Programming / Activations	\$ 296,576
City Administrative Fees	\$ 284,255
TOTALS	\$ 8,783,179

FISCAL 2023–2024 FINAL, AUDITED EXPENSES

PROGRAMS: 19%

- Community Outreach (2%)
- Holiday Lighting (10%)
- Downtown Programs & Activations (3%)
- Retail Programs (2%)
- Sidewalk Ambassadors (2%)

PUBLIC SAFETY: 36%

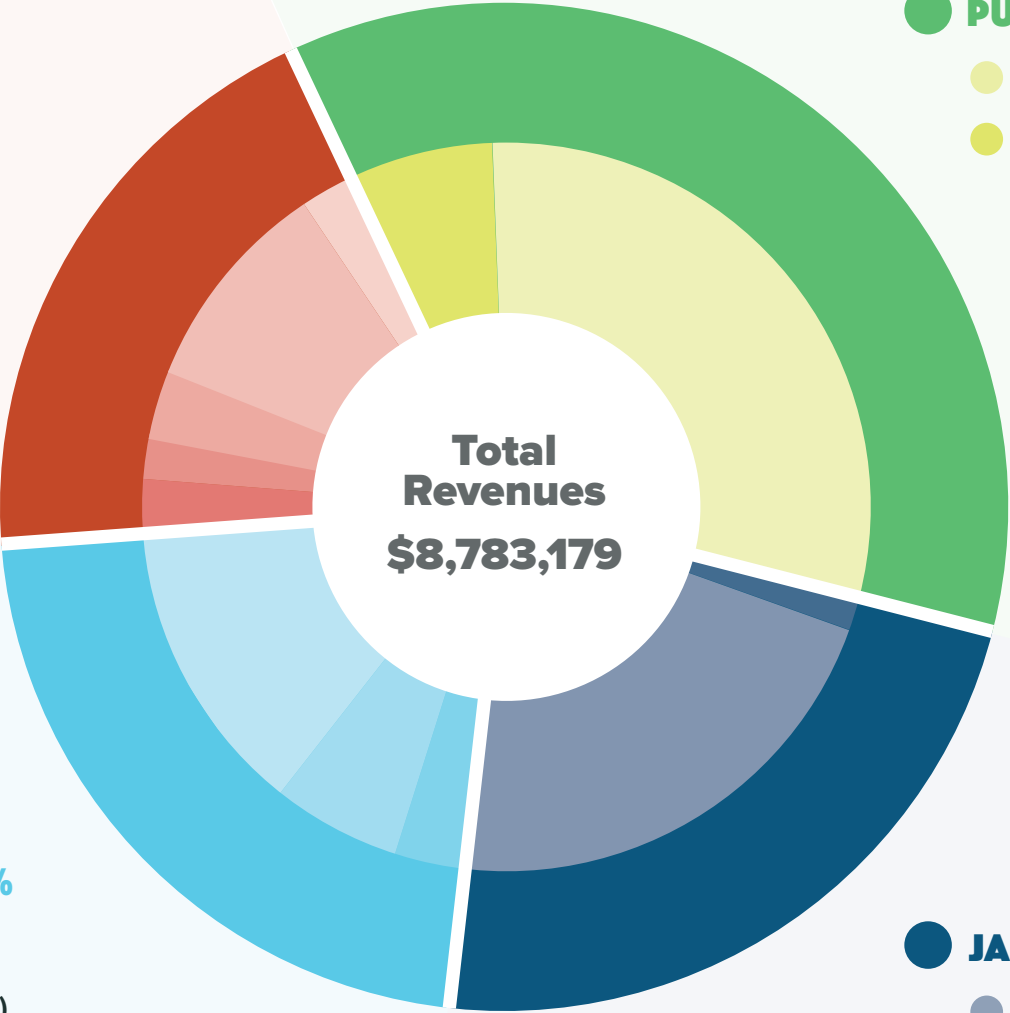
- Public Safety Program (30%)
- Portland Police Bike Units (6%)

ADMINISTRATION: 22%

- Personnel (14%)
- Operating Expenses (6%)
- City Administrative Fees (3%)

JANITORIAL: 23%

- Cleaning Services (22%)
- Crow Abatement (1%)



JANITORIAL



**"THIS JOB IS ABOUT
CHANGING LIVES;
WE JUST PICK UP THE
TRASH ALONG THE WAY."**

-Laura Brown, Senior Business Manager

JANITORIAL

The Clean & Safe Contract with Central City Concern's Clean Start Program

continued to provide entry level employment for individuals progressing through houselessness to housing, addiction to recovery, while providing an on ramp for new opportunities and a new life. The entry level trainee program provides the District with our beloved barrel pushers who clean the sidewalks daily, removing trash, biohazards, needles and other debris. Supported by hard-working e-trikes, bag removal trucks, and power washers, the entire team of 25.5 FTE helped downtown Portland improve cleanliness and livability conditions while removing close to 71,000 biohazards and 66,000 full bags of trash. Graffiti removal remained a key feature of our calls for service as we removed over 31,500 tags from buildings adjacent to the public right of way.

The team continued to see a huge decrease in the number of needles picked up as prevalent downtown drug use involved fentanyl and other drugs whereby foil, tubes and other paraphernalia required particular focus in cleaning.

This year we held our first Holiday Celebration, (as well as our Annual Summer Employee Awards Event) in partnership with Central City Concern, and in December of 2023 we celebrated the entire team with a sit-down Holiday Feast where office staff served our cleaning and safety teams, who were accompanied by festive tunes with a live band, and Holiday gifts for all.

A key feature of this program, designed and developed by Senior Business Manager Laura Brown, is a community of care and compassion for many in recovery and was captured by the motivational mission statement: "This job is about changing lives; we just pick up the trash along the way."



MEASURING OUR IMPACT

66,000
BAGS OF TRASH COLLECTED



48,000
NEEDLES COLLECTED

71,000
BIOHAZARDS CLEANED

31,500
GRAFFITI TAGS REMOVED

	FY '21-'22	FY '22-'23	FY '23-'24
Bags of Trash	75,441	58,837	65,639
Graffiti tags removed	35,647	24,191	31,508
Biohazards Cleaned	24,084	63,312	70,753
Needles Collected	176,962	89,815	48,262

PUBLIC SAFETY

PUBLIC SAFETY PROGRAM

SAFETY FIRST, CUSTOMER SERVICE, & PROBLEM SOLVING

The contract year of 2023 to 2024 was an instrumental year for Downtown Portland. Our Public Safety Program partnership with the City of Portland grew in strength through collaboration with Portland Solutions as we collectively improved safety and livability for people who work, live, visit and play downtown. Following our Scope of Work, we continue to provide enhanced services with community safety response and help fill gaps in City Services due to resource and staffing challenges.

MEASURING OUR IMPACT

NEARLY **23,000**

BUSINESS OUTREACH SERVICES

NEARLY **1,800**
WELFARE CHECKS

NEARLY **10,000**

LOITERING CALLS RESPONDED TO

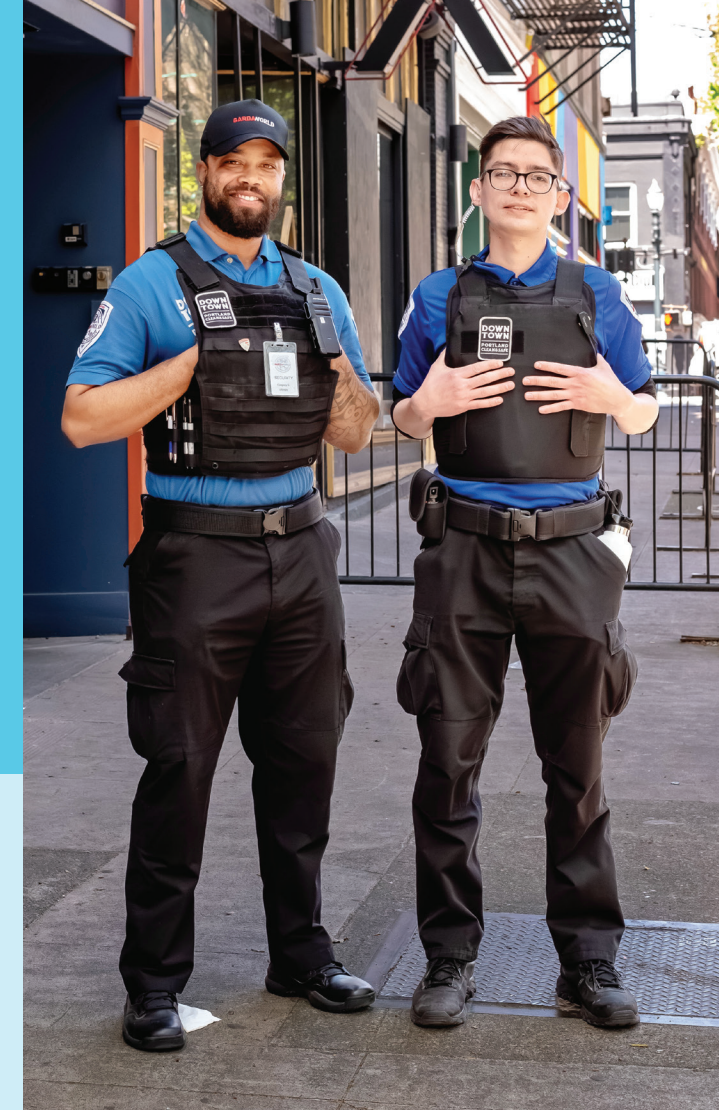
Our Public Safety Team approach is one of **Safety First, Customer Service, and Problem Solving**. Whether you are a small business owner, a nonprofit leader of the historic cultural institutions in Old Town, a visitor to an event, or one of our houseless neighbors finding shelter in a doorway, we respond with respect, kindness and problem solving to meet the need for service.

This year the Public Safety Team responded to close to 1800 welfare checks, where the team helped connect the individual with social services and sometimes life saving support, reducing the burden on armed police response. We responded to close to 10,000 calls for loitering or 'unwanted persons', whereby we helped direct people to available meals, alternative locations to shelter, while supporting business continuity and sustainability. Another key feature was the provision of close to 23,000 business outreach services, providing a presence of public safety helping businesses with staff

retention and customer satisfaction downtown. Many of these services were in Old Town to institutions like Lan Su Chinese Gardens, the Portland Chinatown Museum, and key events including The Starlight Parade and The Winter Lights Festival.

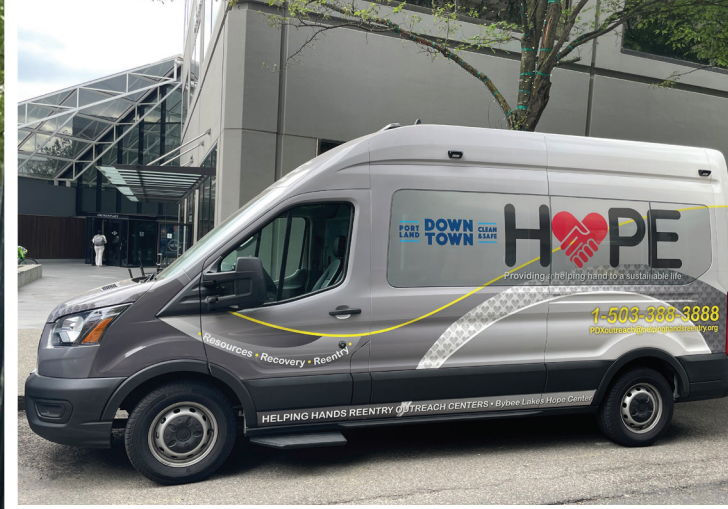
Thanks to additional funding from the State, the City of Portland, the County and the hospitality industry, we helped revive tourism to the Central City with the provision of an additional evening shift and of unarmed public safety coordinators serving the nighttime economy with a focus on hotels, restaurants, and event venues.

Now well into the second year of contract with GardaWorld, the downtown network of social services providers including Blanchet House and the Behavioral Health Resources Center, we have become a supportive and collaborative partner with the outreach community.



	FY '21-'22	FY '22-'23	FY '23-'24
Aggressive behavior	142	288	318
Assist Community Member	3,081	3,197	5,056
Disorderly Conduct	91	362	521
Trespassing	48	119	70
Unwanted Persons	5,335	8,091	9,730
Medical Overdose			125
Business Outreach	17,792	9,343	22,782
Medical Emergency Assist	42	84	88
Welfare Check	Data N/A	1,687	1,774

OUTREACH



COMMUNITY HEALTH OUTREACH WORKER PROGRAM (CHOW)

As a newer program to Clean & Safe, our street outreach program and partnership with Helping Hands Reentry Outreach Center continued to establish itself and integrate with the many government and non-profit social service organizations serving our most vulnerable Portlanders. Clean & Safe staff's role and participation in a host of social service meetings and groups continued to grow to be a valued extra resource on our downtown streets.

Our District continued to be overwhelmed with street camping with hundreds of tents and campsites on our public sidewalks and areas. Our outreach program worked to meet individuals on the street, provide basic services such as warm food, shoes, and basic medical supplies while striving to build rapport and relationships to help individuals seek assistance. Many individuals our program encounter continued to resist services or referrals to shelters. This program serves a vital link to Clean & Safe staff and the dozens of vendor team members to provide referrals and work as a team to identify and attempt to assist individuals with highly acute mental health and substance abuse disorders.

OUR FIRST FULL YEAR OF STATS

429

UNIQUE
INTERACTIONS

35

DAY SHELTER
REFERRALS

79

OVERNIGHT
SHELTER
REFERRALS

21

REFERRALS
TO HOPE
CENTER

62

TRANSPOR-
TATION
SERVICES

PROGRAMMING



RETAIL PROGRAMMING & ECONOMIC DEVELOPMENT

RETAIL PROGRAMMING

Downtown Portland Clean & Safe continued its momentum with targeted retail initiatives that drove foot traffic and promoted downtown experiences. The 2023 Pop-Up Shop Series returned with a curated mix of emerging and minority-owned businesses, bringing fresh energy to vacant storefronts during the holiday season. Retailers received marketing support, signage, and rent-free space, with many reporting record seasonal sales and some securing long-term leases. Throughout the year, special retail campaigns were layered into event programming, including Dumpling Week, and Travel Portland's "Ticket to Dine" dining promotions and Bloom Tour shopping specials, creating a stronger link between activation and local business engagement.

A RAPIDLY IMPROVING CENTRAL CITY

While crime, safety, and homelessness remain top concerns, the data underscores progress. Businesses report fewer operational disruptions, allowing for a more stable workforce and renewed economic confidence. Investments in safety, cleaning, and livability programs have led to measurable improvements, reinforcing Downtown Portland's reputation as a business-friendly environment.

Portland's highly respected public research firm, DHM Research, has been the formal research partner since 2021 to ensure the integrity and independence of the findings and data.

ECONOMIC DEVELOPMENT

Downtown Portland Clean & Safe's activations were more than fun — they were catalytic. By leveraging public-private partnerships and working closely with property owners, the district filled vacant storefronts, supported small business growth, and reinforced downtown's reputation as a place worth investing in. The Coraline cat auction raised over \$344,000, with net proceeds going to OHSU Doernbecher Children's Hospital, proving that creative placemaking can have both social and economic impact. Data from Placer.ai showed a measurable increase in foot traffic around key event zones during activations, and feedback from retailers, restaurateurs, and landlords reflected renewed optimism. These efforts laid the groundwork for sustained economic recovery and a stronger downtown ecosystem.



TRANSFORMING SPACES, BUILDING COMMUNITY

PLACEMAKING

Placemaking efforts centered around creating vibrant, inclusive, and visually stunning public spaces. The second annual Bloom Tour transformed downtown into a floral wonderland with over 30 large-scale installations and events, including a botanical fashion show and bike ride. Summer in the City brought weekly performances, games, and family programming to Director Park, reinforcing it as a welcoming community hub. Notably, Coraline's Curious Cat Trail—produced in partnership with LAIKA, Travel Portland, and Travel Oregon —placed 31 artist-designed statues across downtown, drawing thousands of visitors and becoming a widely covered cultural phenomenon. The estimated Economic Impact of the Coraline Curious Cat Trail was \$4.5 M, with 132 positive media mentions that reminded Portlanders of the amazing artistry and creativity our community possesses.

DIRECTOR PARK

Downtown Portland Clean & Safe and the Visit Downtown Campaign now manage events and exciting activations within Director Park. This partnership aims to enhance the vibrancy of Downtown Portland, benefiting the community while supporting local businesses. The partnership of DPC&S, the City of Portland, and the Portland Parks Bureau made 240 events and activations possible during the 2023-2024 Fiscal Year. The Venue Partnership Program offers complimentary space rentals for non-profits and community-focused organizations for free events open to the public. Sidewalk Ambassadors act as a walking concierge service, providing friendly and visible world-class hospitality to visitors and locals alike.

DARCELLE XV PLAZA

In partnership with Portland Parks & Recreation, Downtown Portland Clean & Safe will oversee the exciting transformation of the former O'Bryant Square into Darcelle XV Plaza, anticipated to open in late 2025 or early 2026. This reimagined community space will feature an event hosting area, community plaza, and dedicated dog park. The image to the right of this text is the public ground-breaking celebration.





OUR REPORT CARD

ANNUAL BUSINESS SURVEY

Each year, Downtown Portland Clean & Safe conducts a survey of downtown business sentiment as part of its contractual partnership with the City of Portland to better understand and measure the conditions of doing business in the city’s center. To measure this, the survey identifies and tracks factors and trends affecting business operations and commerce in downtown.

KEY FINDINGS: A RETURN TO STABILITY AND GROWTH

Crime & Safety Improvements

Businesses experiencing theft or shoplifting incidents dropped from **47% in 2023 to 30% in 2024**, while employees quitting due to safety concerns fell from **45.8% to 29.2%**.

Declining Incidents of Vandalism

Businesses repairing windows or physical damage decreased from **67% in 2023 to 47% in 2024**, and graffiti repairs improved from **72% to 52.6%**.

Stronger Business Confidence

57% of businesses now feel optimistic about their downtown location.

More Diverse Businesses

Ownership of LGBTQ+ businesses doubled, as did businesses owned by people of color (LGBTQ ownership increased from **4% to 9%** and businesses led or owned by a person of color increased from **5% to 10%**).

Improved Satisfaction with Downtown Portland Clean & Safe:

- Tree Lights:** 92% satisfaction (+1%)
- Safety Coordinators (Garda World):** 90% satisfaction (+4%)
- Cleaners (Central City Concern):** 71% satisfaction (+13%)
- Dispatch Services:** 80% satisfaction (+12%)

REPORT CARD SNAPSHOT

THEFT DOWN
-17%
FROM 2023

PHYSICAL DAMAGE TO BUSINESSES
-20%
FROM 2023

BUSINESS OWNER DIVERSITY
+5%
FROM 2023

DPCS SAFETY COORDINATOR SATISFACTION
90%
(+4% FROM 2023)

STAKEHOLDER OUTREACH & ENGAGEMENT

DOWNTOWN RETAIL & BUSINESS OPERATIONS

DPCS staff manage and work in partnership with a variety of local and regional business groups and organizations. A key program is the Downtown Retail Council (DRC). This program provides a wide variety of small to large retail and related businesses with the opportunity to meet on a monthly basis and network to support the viability of our downtown retail environment. DRC members receive vital public safety information directly for DPCS's partnership with the Portland Police Bureau's Criminal Intelligence Unit and other specialty units and on-going resources and trainings related to crime and public safety. The DRC's prime mission is providing our downtown retailers with a centralized networking voice to support and improve their business models for long-term financial success and stability.



NEIGHBORHOOD ASSOCIATIONS

Multiple DPCS staff have existing and long-term relationships with the three formal neighborhood associations within our District area—The Pearl Neighborhood Association, The Old Town Community Association, and the Downtown Neighborhood Association. DPCS staff regularly attend and present at regular and special agenda association meetings as well as working closely with key board member positions such as their public safety chairs and committees to ensure accurate and important information and resources are shared efficiently with each respective association. DPCS staff take great pride and pay diligent attention to maintaining and strengthening these vital community partnerships and communication.

DISTRICT RESIDENTS

Supporting the thousands of homeowners and renters in our district continued to play a large part of our growing community engagement strategy and plans. DPCS staff worked to provide resources and information to our residents from basic DPCS services to assisting with City and County services and programs. DPCS began and continues to work closely with the City of Portland's Public Environment Management Office (PEMO) to provide dedicated resident trainings and resources for our low income and subsidized rental community ensuring these communities have a voice and their safety and livability concerns are addressed by both DPCS and the City.

SOCIAL SERVICE PROVIDERS

DPCS staff regularly attend and participate in the weekly "Provider's Call" and provide updates and information on our services and programming. This meeting and group allow for "best practice" sharing and networking with both government and non-profit social service providers to provide services to individuals in and out of our District and to support these other provider's direct work in our District.

PIONEER SQUARE

“Portland’s Living Room” continues to be a wonderful location and source for small and large events attracting hundreds of thousands of visitors a year to this iconic city block. DPCS continues to support Pioneer Square staff and businesses by providing additional safety and janitorial services on the perimeter of block in the public right-of-way spaces and assisting with large event security and risk mitigation planning for signature events such as the tree lighting and New Year’s eve events. DPCS programming staff work closely to help amplify and share event information to ensure we can be an active partner in all the Square’s activation and downtown revitalization efforts.

DISTRICT HOTELS, RESTAURANTS, & PERFORMING ARTS

DPCS received funding from the city, county, state, TriMet and local businesses to start dedicated safety support for our local hotels and our Portland’5 Centers for the Arts. Public Safety Coordinators provided enhanced patrols and individual and periodic visits with our hotels to ensure staff and patrons felt safe and saw a regular presence of public safety staff. Our safety team coordinated closely with the P5 security team to provide a safe and welcoming environment for patrons to the many performances downtown at our P5 venues. This additional staffing and focus on our hospitality and performing arts industry has assisted in reshaping the image that downtown is the place to stay and see a great show.



TRAVEL PORTLAND

We partner closely with Travel Portland in several ways. Travel Portland marketing and promotion of the Downtown area is focused on overnight stays and market outside the city. DPCS markets through our “Visit Downtown” social channels and marketing campaigns to market to local residents and community members. We often partner to support projects and programs that might do both. Additionally, we worked closely with Travel Portland and our hospitality industry to host a series of large “Hotel Safety Summits” in collaboration with City and County law enforcement agencies and service providers to address our low hotel occupancy levels and safety concerns of line staff and hotel patrons.



BEHAVIOR HEALTH RESOURCE CENTER TASK FORCE

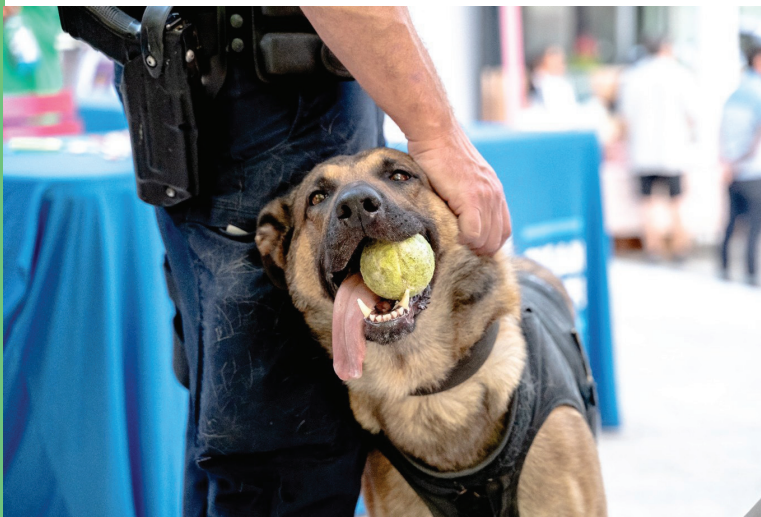
After a bumpy start and addressing multiple safety and livability challenges when it began operation last contract year, the BHRC and DPCS have formed a close partnership along with the many surrounding businesses and stakeholders. Crime and livability issues in the immediate block have decreased substantially, and DPCS staff and vendor teams frequently serve as a referral service when working with individuals seeking day time support and social services. DPCS looks forward to continuing this strong partnership with all the highly involved community and business stakeholders to ensure this operation and service continues to aid some of our most vulnerable community members.

NATIONAL NIGHT OUT

DPCS was proud to partner with the Portland Police and Fire Bureaus, Multnomah County Sheriff’s Office, American Medical Response, and other first responders to bring back the annual tradition of participating in the annual “National Night Out” events and programs. Hosted at Director Park, community members and families were able to meet and speak with their dedicated first responders, tour and have hands on experience with many specialty units and equipment, and enjoy a community gathering to support and say thank you to our first responder community. DPCS will be making this an annual event, the first Tuesday in August Nation-wide, and is proud to play a vital role in fostering strong and growing relationships and collaboration with the downtown community and our public safety agencies.

CITY PROBLEM SOLVERS MEETINGS

DPCS has participated and provided a wealth of resources and support on the downtown and Old Town City of Portland Problem Solver meetings facilitated by PEMO staff. Since these meetings inception almost four years ago, DPCS has been a reliable partner to the City in these forums and providing location and issue based follow up to the many issues and concerns identified or brought to these meetings. The partnership with PEMO and Portland Solutions continues to grow stronger often with day of and real-time problem solving, event support and logistics, and ensuring our downtown community has the latest resources from the City of Portland and ways to get involved.



CROW ABATEMENT PROGRAM

Every fall and winter season, Downtown Portland Clean & Safe works with Integrated Avian Solutions to utilize urban falconry as a humane tactic to reduce the presence of roosting crows in the downtown core. The goal of the program is to move the crows to parks and green spaces, limiting the need to clean the sidewalks and other surfaces of crow excrement. This program directly benefits our district’s retail tenants by maintaining cleaner, more inviting storefronts and pedestrian areas, creating a more pleasant shopping environment that encourages foot traffic and reduces the burden of additional cleaning maintenance on business owners.

CORALINE’S CURIOUS CAT TRAIL

In August 2024, Coraline’s Curious Cat Trail art installation, featuring 31 cat sculptures inspired by the movie Coraline, appeared throughout downtown Portland. The event, a collaboration between Downtown Portland Clean & Safe, LAIKA Studios, Wild in Art, and OHSU Doernbecher Children’s Hospital, aimed to celebrate the film’s 15th anniversary and raise money for the hospital. The sculptures, decorated by local artists, were displayed for 10 weeks, with an auction held in October 2024 to find permanent homes for them. The auction raised \$344,000.

CONTRACTED FIRMS & ORGANIZATIONS

CENTRAL CITY CONCERN

eponic CORPORATION

TROSS BUILD & MAINTENANCE

Helping Hands Reentry Outreach Centers HOPE

PORTLAND METRO CHAMBER

INTEGRATED AVIAN SOLUTIONS Falconry-based Bird Abatement

DAY WIRELESS SYSTEMS

GARDAWORLD

RELAY RESOURCES

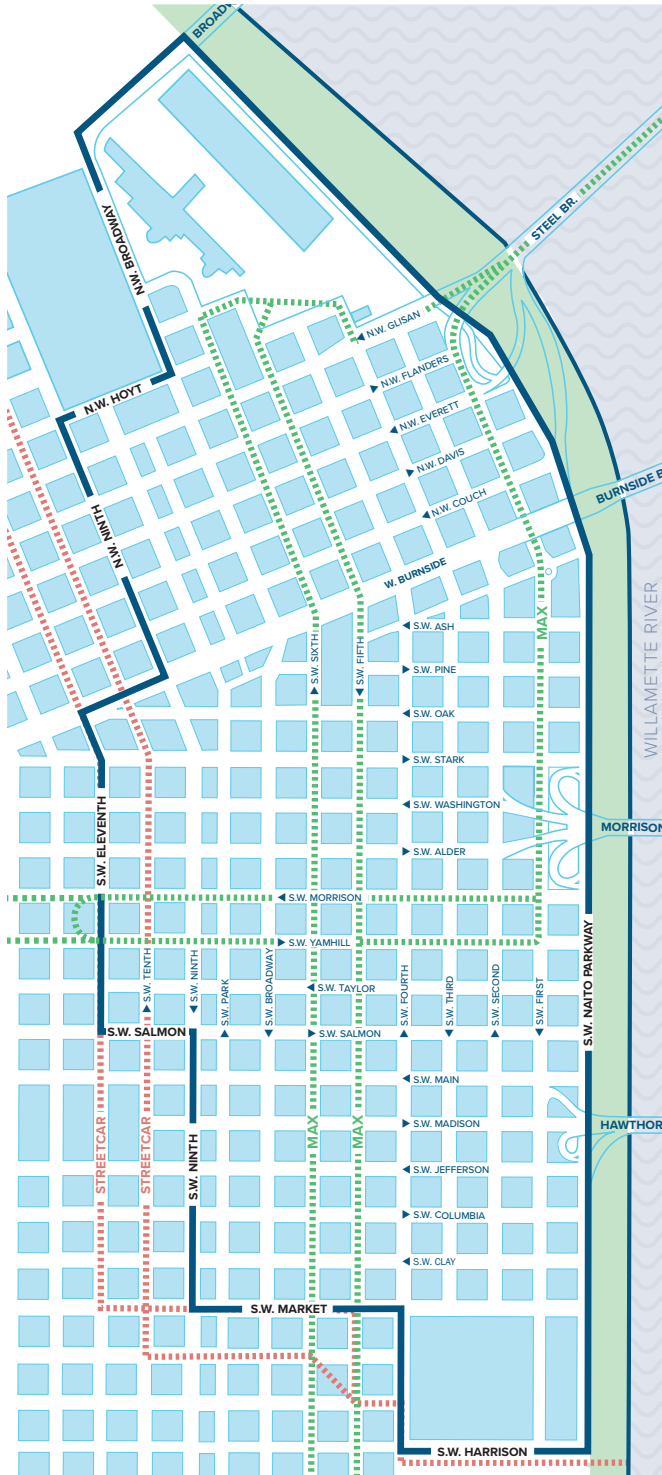
CENTRAL CITY CONCERN	JANITORIAL PROGRAM
GARDA WORLD	PUBLIC SAFETY PROGRAM
BYBEE LAKES HOPE CENTER / HELPING HANDS OUTREACH REENTRY CENTER	COMMUNITY HEALTH OUTREACH WORKER PROGRAM
INTEGRATED AVIAN SOLUTIONS	CROW ABATEMENT PROGRAM
TROSS	HOLIDAY LIGHTING PROGRAM
EPONIC	SAFETY AND JANITORIAL PROGRAM DATA COLLECTION & TECHNOLOGY
DAY WIRELESS	RADIO SYSTEM FOR PUBLIC SAFETY AND PPB BIKE UNIT
RELAY RESOURCES	TREE WELL LANDSCAPING SERVICES
PORTLAND METRO CHAMBER	MANAGEMENT AND FINANCIAL SERVICES FOR DPC&S

VENDOR FAMILY

The Clean & Safe team is proud to share and review the work of the many firms and organizations we contracted with throughout the last year. We have taken great care and due diligence to carefully and fully comply with our contract and the City of Portland’s Sustainable Procurement and Labor Peace policies to ensure highly qualified, professional, and competent vendors are delivering the highest services possible to our ratepayers and community in our service area. This work is being supplemented by our internal equity committee’s work to ensure diversity in procurement and support for local Portland business.







PORTLAND **DOWNTOWN** **CLEAN & SAFE**

Hours of Operation:

24-hour service dispatch:
503-388-3888

Hours of Operation for Cleaning Services:
Monday through Friday from 7 a.m. to 6 p.m.
Saturday and Sunday from 7 a.m. to 3 p.m.

Hours of Operation for Security Services:
Available 24/7

In an emergency, call 9-1-1 for an immediate response.

Non-emergency calls to Portland Police, call 503-823-3333.

For all other City of Portland information, issue reports, and service requests, call 3-1-1 or 503-823-4000.

www.downtownportland.org