



Sidewalk Ambassador Position – Part Time
(cellphone credit plus TriMet bus pass)

Do you love Downtown Portland? Want to help visitors and community members experience all the great things downtown? Downtown Sidewalk Ambassadors are walking concierges responsible for providing visitors and locals alike with highly visible and friendly world-class hospitality. We are a customer service focused group that is seeking individuals who are not afraid to approach strangers on the street to provide information and wayfinding, have a good knowledge of downtown Portland, and live an active lifestyle.

We are part of the downtown community and strive to keep downtown clean and safe, as well as connect with businesses. We provide ongoing training including site visits to museums and attractions to obtain firsthand knowledge of the things that make Portland appealing to visitors and locals alike. This is not a sales or solicitation position. You are not collecting signatures. You are providing personalized and authentic recommendations to visitors and community members downtown.

The schedule is typically 10:00 a.m. – 6:00 p.m., mainly from Wednesday – Sunday, with some variations due to special events and Downtown activities. Ambassadors assist visitors and community members with directions, information such as how Parking Kitty works and how to ride public transportation, what is open, food recommendations, and shopping suggestions. Ambassadors also provide event support to events in Director Park, setting up tables and chairs, game library, and other activities. They are stewards of Director Park's games and activities and typically one team will stay at the park throughout the day and a second team will set up an information kiosk elsewhere in the city. Ambassadors are primarily outdoors, working with the public and working in all weather conditions. They can walk upwards of 5 miles a day and at times their jobs can be very physical.

The Sidewalk Ambassador should be a proven self-starter and possess clear, concise, and proven communication skills. They would ideally possess a wealth of knowledge about downtown Portland. They must possess excellent customer service skills.

PLEASE NOTE: Sidewalk Ambassadors spend a significant amount of time outdoors. In the course of duties, an employee may walk up to five miles a day. Requirements include the ability to bend, lift, and remain standing and walking for the duration of the shift. It also requires the ability to lift 25 lbs., push carts, lift tables and chairs, and set up our mobile kiosk station (which is a bike). Fulfilling these outdoor tasks, the employee is exposed to sun, dust, and extremes in temperature and or humidity.

Compensation is \$20.00/hour.
Part-Time 20-30 hours
Cellphone Credit
TriMet Bus Pass

Please submit a resume and a cover letter explaining why this job is for you! No phone calls please.

We value equal opportunity and workforce diversity.

Downtown Portland Clean & Safe an affiliate of Portland Business Alliance is an equal opportunity employer and does not discriminate against any employee or applicant on the basis of age, color, disability, gender, gender identity, national origin, race, religion, sexual orientation, veteran status, or any classification protected by federal, state, or local law.

About the Portland Business Alliance:

The Portland Business Alliance (“The Alliance”) is three non-profits working in concert to create opportunity and advance well-being for all who live and work in the greater Portland and SW Washington region. This includes Downtown Portland Clean & Safe, the Portland Metro Chamber, and the Charitable Institute which houses Partners in Diversity. Our vision is a healthy and resilient business ecosystem. We support access, opportunity, and advancement for all people.